

# 9-1-1 Telecommunicator Training Calendar for the West Central Texas Council of Governments Region

Updated 11-30-2010

DATE	TIME	COURSE	LOCATION
January 24 January	8:00 am – 5:00 pm (as requested)	Sexual Assault & Family Violence Training (SAFVIC) On-Site Training	WCTCOG PSAP
February 16-18 February	8:00 am – 5:00 pm (as requested)	Crisis Communications (#2120) On-Site Training	WCTCOG PSAP
March (TBA) March	8:30 am – 5:00 pm (as requested)	Medical Manual Procedure Training (includes First Aid/CPR) On-Site Training	WCTCOG PSAP
April 25-29 April	8:00 am – 5:00 pm (as requested)	Basic Telecommunicator Certification Training (#1013) On-Site Training	WCTCOG PSAP
May (TBA) May	8:30 am – 5:00 pm (as requested)	Cultural Diversity On-Site Training	WCTCOG PSAP
June 6 June 19-23 June	1:00 pm – 5:00 pm 8:00 am – 5:00 pm (as requested)	Stress Management for TCs NENA Annual Conference On-Site Training	WCTCOG Minneapolis, MN PSAP
July (TBA) July	8:30 am – 5:00 pm (as requested)	TBA On-Site Training	WCTCOG PSAP
August 21-24 August	8:30 am – 5:00 pm (as requested)	Texas-NENA Annual Conference On-Site Training	Corpus Christi, TX PSAP
September (TBA) September	8:00 am – 5:00 pm (as requested)	TBA On-Site Training	WCTCOG PSAP
October 3-7 October	8:00 am – 5:00 pm (as requested)	Basic Telecommunicator Certification Training (#1013) On-Site Training	WCTCOG PSAP
November (TBA) November	8:00 am – 5:00 pm (as requested)	TBA On-Site Training	WCTCOG PSAP
December (TBA) December	8:30 am – 5:00 pm (as requested)	TBA On-Site Training	WCTCOG PSAP

FREE on-line TDD/TTY Basic & Refresher courses (with TCLEOSE credit) available at: [www.nctcog.org/cs/911/TDD/](http://www.nctcog.org/cs/911/TDD/)

FREE on-line TDD/TTY Basic & Refresher courses (TCLEOSE credit NOT available) at: <http://www.911.state.tx.us/training/>

Additional telecommunicator courses offered on-line at:

[www.apcointl.com/institute/webinars/htm](http://www.apcointl.com/institute/webinars/htm)

[www.nena.org/education/online](http://www.nena.org/education/online)

[http://www.tcleose.state.tx.us/content/training\\_online.cfm](http://www.tcleose.state.tx.us/content/training_online.cfm)

For more information about WCTCOG (map to office, contacts, calendar, etc.) please refer to our website at: [www.wctcog.org](http://www.wctcog.org).