West Central Texas Council of Governments

Planning - Training - Community Development - Human Services

PUBLIC SERVICE ANNOUNCEMENT

The West Central Texas Council of Governments (WCTCOG) has received a contract under the Community Development Block Grant Mitigation Program – Resilient Communities Program (CDBG-RCP), administered by the Texas General Land Office (GLO).

WCTCOG is committed to complying with the civil rights requirements of Title I of the Housing and Community Development Act and applicable fair housing laws. WCTCOG will ensure equal opportunity for all persons and will not exclude or deny any individual the benefits of its programs or activities on the basis of race, color, religion, sex, disability, familial status, or national origin.

To support these commitments, WCTCOG has established policies, plans, and resolutions addressing the following areas:

- Equal Opportunity
- Section 504
- Fair Housing
- Excessive Force Policy
- Citizen Participation Plan

WCTCOG is committed to promoting equal access, protecting individual rights, and ensuring that all eligible persons have the opportunity to participate in its programs and activities

PUBLIC SERVICE ANNOUNCEMENT

FAIR HOUSING: IT'S THE LAW

The West Central Texas Council of Governments (WCTCOG) encourages all prospective homebuyers and renters to become familiar with their rights under the National Fair Housing Act. Title VIII of the Civil Rights Act of 1968, as amended, prohibits discrimination in the sale, rental, or financing of housing based on race, color, religion, sex, disability, familial status, or national origin. These protections are intended to ensure equal access to housing opportunities for all individuals.

If you believe you have experienced housing discrimination or would like additional information regarding fair housing rights, please contact the Texas Workforce Commission at (888) 452-4778 or (512) 463-2642. For TTY assistance, call (512) 371-7473.

The West Central Texas Council of Governments supports fair housing practices and equal housing opportunities for all.

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PUBLIC SERVICE ANNOUNCEMENT

POLICY OF NONDISCRIMINATION ON THE BASIS OF DISABILITY

The West Central Texas Council of Governments (WCTCOG) does not discriminate on the basis of disability in admission to, access to, or treatment in its programs or activities, or in employment in programs or activities receiving federal financial assistance. WCTCOG is committed to ensuring compliance with Section 504 of the Rehabilitation Act of 1973, as amended, and the U.S. Department of Housing and Urban Development (HUD) regulations implementing Section 504, set forth in 24 CFR Part 8. For information regarding this policy or to request assistance related to accessibility or nondiscrimination, please contact the designated Civil Rights Officer for the West Central Texas Council of Governments. WCTCOG regular business hours are Monday – Friday, 8:30 a.m. - 5:00 p.m. WCTCOG administrative office is located at 3702 Loop 322, Abilene TX, 79602. The WCTCOG main contact number is 325-672-8544.

PUBLIC SERVICE ANNOUNCEMENT

CITIZEN PARTICIPATION AND GRIEVANCE PROCEDURES NOTICE
FOR THE GLO CDBG- RESILIENT COMMUNITIES PROGRAM (CDBG-RCP)

The West Central Texas Council of Governments (WCTCOG) has adopted complaint and grievance procedures for its activities under the Texas General Land Office (GLO) Community Development Block Grant Mitigation Program – Resilient Communities Program (CDBG-RCP). Citizens may obtain a copy of the written complaint and grievance procedures by contacting WCTCOG during regular business hours at its administrative office. WCTCOG regular business hours are Monday – Friday, 8:30 a.m. - 5:00 p.m. WCTCOG administrative office is located at 3702 Loop 322, Abilene TX, 79602. The WCTCOG main contact number is 325-672-8544. These procedures outline the steps citizens may follow to submit a complaint or grievance regarding services, activities, or other matters related to the GLO CDBG-RCP program.

Any individual wishing to file a complaint or grievance concerning the program may submit the complaint in writing to the West Central Texas Council of Governments at its designated administrative office during regular business hours. Regular business hours are Monday – Friday, 8:30 a.m. - 5:00 p.m. WCTCOG is located at 3702 Loop 322, Abilene TX, 79602.

WCTCOG will make every reasonable effort to provide written acknowledgement to complaints or grievances within fifteen (15) working days of receipt of the original complaint or grievance, where practicable.

WCTCOG is committed to providing opportunities for citizen participation and ensuring that complaints and grievances are addressed in a timely, fair, and consistent manner.